CMGT 507: Information Management: Analysis and Visualization



Data Leaders - Meta

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Meta and its Data





Data about consumer

- Your activity and the information
- Friends, followers, and other connections
- Apps, browsers, and device information
- Information from partners, vendors, and other third parties
- Consumer activities in Metaverse



Data about businesses

- Advertising: data of advertising activities and performances of vendors and companies
- Meta Business tools: eg. Meta Pixel / the Conversions
 API more detailed consumer data of advertisers on their websites and other platforms





User data on Meta's social media platforms



Direct information and knowledge of a large user base which is more than 3 billion

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Digital footprints on social media reveal a huge amount of valuable information about consumers

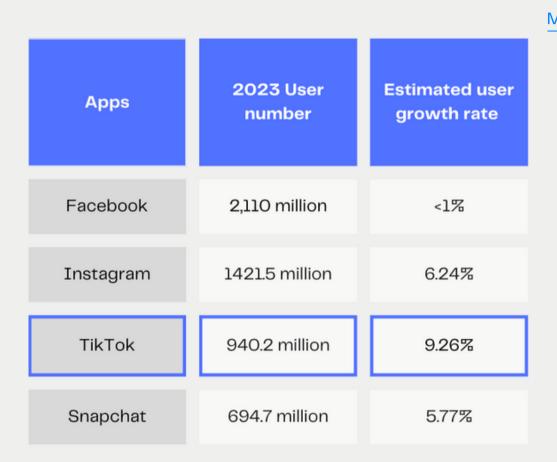
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Basis of its advertising business which accounts for 98% of the revenue

Meta's Biggest Competitors

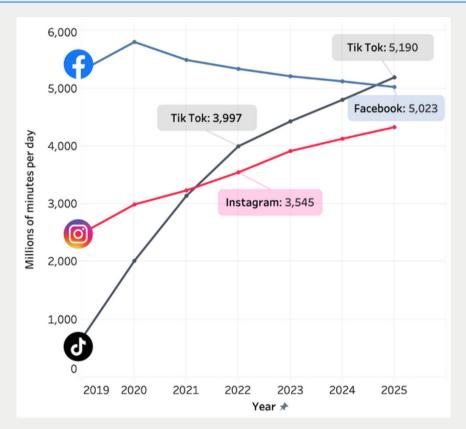
Most revenue comes from advertising on Facebook and Instagram

TikTok: Compete for users and users' level of engagement



The **third-largest** social media platform, following Facebook and Instagram

Millions of minutes per day on social media among US adults

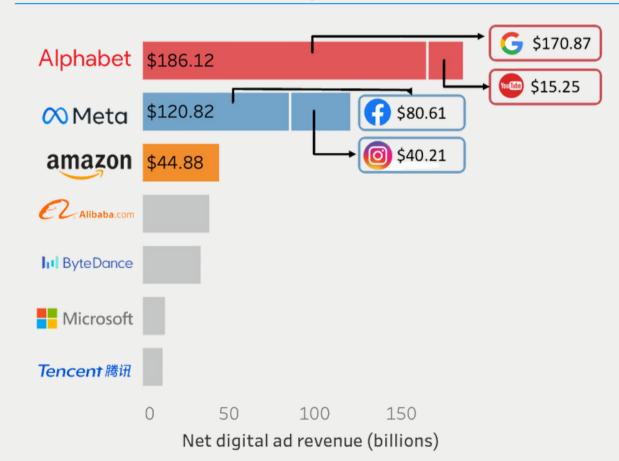


TikTok passed Ins in total daily minutes in 2022 and will beat Facebook in 2025

Google: Compete for marketers' advertising budget

- Apple's App tracking transparency update
 - Many marketers have started shifting their ad budgets to Google
- Google is the default search engine for Apple's Safari browser

Companies with the most net digital ad revenue worldwide, 2023



Maintain an Advantage



Existing Market Family of Apps (FoA)

Integration of Services
A More Interconnected Ecosystem







Emerging Technologies AI, AR, VR

Meta Quest virtual reality devices, as well as software and content available through the Meta Quest Store

New Area

Reality Labs Products (RL)

Oculus Division – AR &VR, develop hardware AI – Improve their platforms, content recommendation, ad targeting, and security



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In 2022, 82% of Meta's total costs and expenses were recognized in FoA (\$71.79 billion), and 18% were recognized in RL (\$15.88 billion).

Meta plans to spend \$33 billion this year to support their AI capacity.

Business Strategy





- Why? Market Potential
 - The global Augmented and Virtual Reality market size was valued at USD 31,491 million in 2022 and is expected to reach USD 220,496 million by 2028.
- 2014 Company Acquisition: Oculus (leading VR technology company)
- 2021 Rebranding: Focus on Metaverse
 - Meta announced plans to invest \$10 billion in the development of the metaverse over the next several years
- 2022 Company Acquisition: gaming, haptic feedback, and bodyscanning technology



Threads: A Text-Based Conversation App

- Why? Rival Twitter
- Threads had over 100 million sign-ups in its first five days, becoming the fastest app to reach 100 million users.
- Threads is struggling to retain users
 - In the US, peak usage for Threads was 2.3 million daily active users on July 7, compared with about 576,000 as of August 7.

Data that Meta Desire in the Future

VR/AR Usage Data - Product Development

 VR/AR devices, VR/AR apps and platforms, data analytics platforms, user surveys and feedback tools

AI Training Data - Improve Algorithms

• User interaction data and publicly available data

Biometric and Health Data - Technology Development

 User-provided data, health and fitness apps, and hardware sensors

Sensor Data - Technology Development

Environmental sensors, hardware sensors, and mobile devices

Data Privacy Concerns



What data Meta collects







Financial Info



Location



Who has access to the data



Police



Hackers



Companies



How Meta and third parties use the data



An extremely detailed map of people's lives with the data from Facebook, Instagram and Meta Pixel

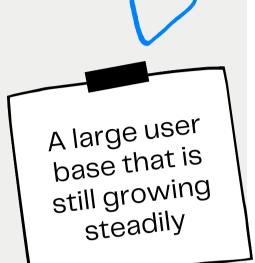
Cambridge Analytica Scandal Affects 50+ Million Users

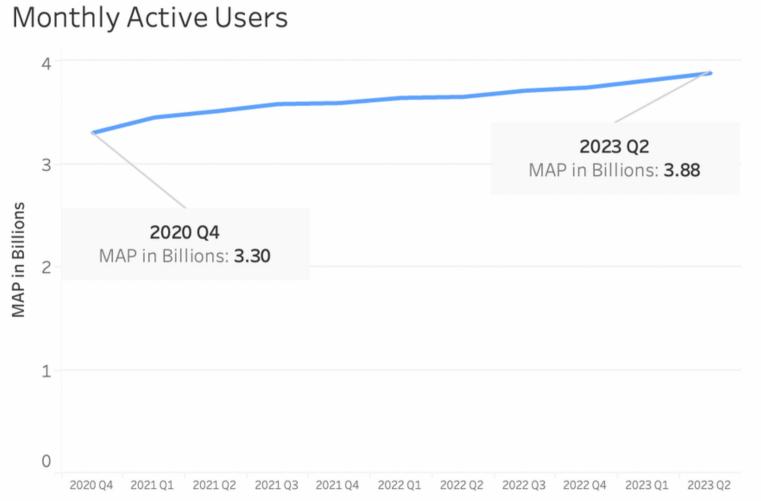
In its biggest privacy scandal to date, Facebook exposed data on 50+ million users to the political consulting firm Cambridge Analytica.

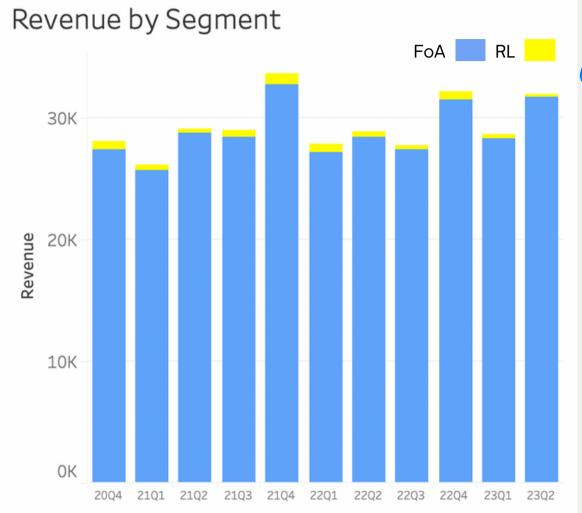
Cambridge Analytica, where the former Trump aide Stephen K. Bannon was a board member, used data improperly obtained from Facebook to build voter profiles to help Trump' election campaign.

Facebook knew Cambridge Analytica was misusing user data as far back as 2015, but Facebook did not take action until the media raised the heat on its coverage in March 2018.

Essential Data about Meta



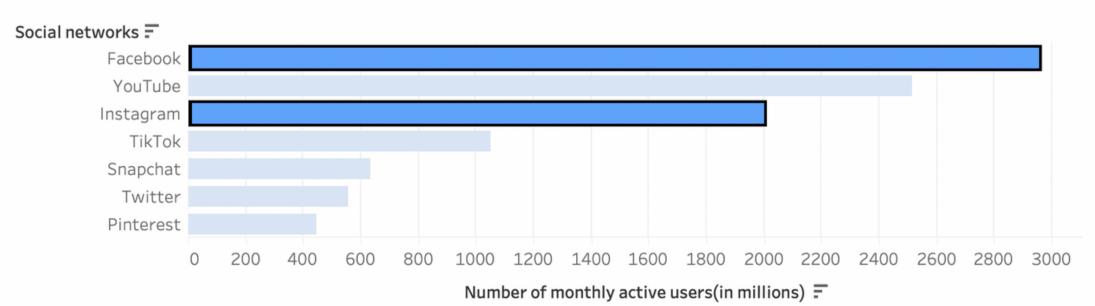








Own two of the largest social networks



Q References

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